

Talking Power Newsletter

We have visited four locations across the state (Adelaide CBD, Adelaide Hills, Port Lincoln and Mount Gambier) and held one public drop-in session so far, with more sessions planned in the coming weeks. If you haven't caught up with us at one of our regional stops, please take the time to read the plan and give us your feedback.



2020—2025 Draft Plan video
Have you had a look at our animated video summary of the Draft Plan yet? Graphic animator, Simon Kneebone helped us translate a simplified overview of the plan into a five-minute visual experience. We hope this makes it easier to understand the Plan and give us your feedback.

Maintaining our operating expenditure at efficient levels



Do you want to understand the key components of our operating expenditure (opex) forecast? Opex relates to money spent maintaining and operating the assets that make up and support the electricity distribution system. Basically, the poles, wires, transformers and substations that deliver electricity to your homes and businesses must be maintained to enable a safe and reliable system. This may include:

- annual and/or cyclical programs to manage vegetation around powerlines to mitigate risk and maintain reliability;
- restoring supply from unplanned outages caused by extreme weather events, equipment failure or third-party damage, and the inconvenience payments to customers that result from them exceeding the levels of service set by Essential Services Commission of South Australia; and
- customer service and business support costs.

Chapter 7 of the 2020-2025 Draft Plan also explains how we develop a total forecast using the Australian Energy Regulator's preferred 'base-step-trend' methodology; and how we've reduced our forecast expenditure in response to customer and stakeholder feedback. Please take the time to read the Draft Plan on the Talking Power website.

Consultation open until 5pm Wednesday 19 September

We will continue to be available to answer your questions and discuss your thoughts on the Draft Plan throughout the consultation period. You can submit your feedback through our online form, or upload a pre-prepared document. We are publishing all submissions on the Talking Power website and considering your feedback to shape our final Regulatory Proposal, due in to the Australian Energy Regulator in January 2019.

We want to hear from as many South Australians as possible!

Please let your friends, family and colleagues know about us because new registrations on the Talking Power website win an iPad Pro*.
Kind Regards,

- the Stakeholder Engagement Team

**to qualify you must be a new registration on Talking Power between 5 July and 19 September 2018. Prize will be drawn on 20 September and winner will be notified through their details provided on Talking Power. NB SA Power Networks' employees and immediate family excluded.*