Agenda

SA Power Networks' Community Advisory Forum

Meeting Details

Organiser	Alex Lewis
Date	Wednesday 7 May, 2025
Time	9.30am – 12.30pm
Location	The Highway

Members

Andrew Nance	Chair
Chris Marsden	RAG Rep.
Dominic O'Leary	Community/ Indep Rep.
Georgie Morris	SACOSS, VCAG Rep
Heather Merran	TAG Rep.
Kim Syrus	VMAG Rep.
Lachlan Newman	Community/ Indep Rep.
Mike Leane	RRAG Rep.
Troy Smith	CAG Rep.
Davis Veremu	ACRAG Rep.
Matt Curnow	RAG Rep.

SA Power Networks
Jessica Morris, Chief Customer & Strategy Officer
Alex Lewis, Stakeholder Engagement Manager
Megan Grey, Head of Comms & Engagement
Richard Sibly, Head of Regulation
Kylie Lush, Minute Secretary

Guests/ Presenters
Andrew Bills, CEO SA Power Networks
Milly Hall, Customer Experience Manager
Sophie McRae, Head of Customer Experience
Zeena Nauman, Customer Services Manager
Duska Vojinovic, Customer & Market Program Mgr
Ben Birch, Head of Strategy, Innovation & Growth
Travis Kauschke, Strategy & Development Manager

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Time	Item	IAP2 Level	Lead
9.30 –9.50 (20 mins)	**1. Recurring Ordinary Items** 1.1 Welcome and Acknowledgement of Country 1.2 Present and apologies 1.3 Previous minutes 1.4 Safety Share	Inform	Chair
9.50 – 10.00 (10 mins)	**2. Executive Update**	Inform	Andrew/ Jess
3 Items for Decision and Discussion			
10.00– 10.30am (30 mins)	**3.1 SAPN Values and alignment with CAF and Customer Outcomes**	Collaborate	Ben/Travis

Time	Item	IAP2 Level	Lead
10.30 – 11.15 (45 mins)	**3.2 Customer Programs Update, including customer insights and key initiatives**	Collaborate	Sophie/Duska/ Milly/Zeena
11.15-11.25 (10 mins)	**Morning Tea Break**	Collaborate	All
11.25-11.55am (30 mins)	**3.3 Advisory Group Briefing Papers** • **Innovation Advisory Group**	Collaborate	Advisory Group Chairs
11.55am – 12.10 (15 mins)	**3.4 Final Determination & Investment Committee**	Collaborate	Jess
12.10-12.30 (20 mins)	**4. Other business & Roundtable Discussion** • **Export Tariff communication plan** • **ElectraNet – joint CAF/CAP discussion**	Collaborate	All

Current action Items:

Meeting	Item	Action	Who	Due Date
1	2	SAPN Values and alignment with CAF and customer outcomes– further discuss at next meeting. Invite Ben Birch and Travis Kauschke.	Alex/Jess	Item 3.1
1	3.2	Discuss role of advisory groups and agendas – clearly articulating problems to be solved. How do we achieve outcomes. Innovation advisory group. (outcomes)	Andrew	Item 3.3
1		Export tariffs comms plan	Kylie/Alex	Item 4

Ongoing and procedural action items:

Meeting	Item	Action	Who	Due Date
Aug 2024		Invite Brendan Hampton to future meeting early 2025 to discuss what is happening in the connections space.	Brendan	2025