Agenda

SA Power Networks' Community Advisory Forum

Meeting Details

Organiser	Alex Lewis
Date	Wednesday 19 August 2026
Time	9.30am – 1.00pm
Location	West Adelaide Football Club

Members

Sandy Verschoor	Chair
Will Glazbrook	Regional Customer
Alexandra Fry	Home Energy Assessors
Cathi Buttfield	SA Business Chamber
Helena Kyriazopoulos	MCCSA
Jo De Silva	AEC
Dean Lombard	RAG Chair
Bryn Williams	FEAG Chair
Jake Bugden	NPAG Chair
Ed Chan	IAG Chair

SA Power Networks
Jess Morris, Chief Customer & Strategy
Andrew Bills, Chief Executive
Megan Grey, Head of Comms & Engagement
Richard Sibly, Head of Regulation
Alex Lewis, Stakeholder Engagement Manager

Guests/ Presenters
Travis Kauschke, Strategy & Development Manager
Milly Hall, CX Performance & Insights Manager
Michelle Chalmers, CX Performance Manager
Patrice Pearson, Stakeholder Engagement Business Partner

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Time	Item	IAP2 Level	Lead
9.30 –9.45am (15 mins)	**1. Welcome and Recurring Ordinary Items** • Welcome and Acknowledgement of Country • Present and apologies • Safety Share	Inform	Chair
9.45 – 10.15am (30 mins)	**1.1. Introductions – getting to know each other**	Collaborate	All
10.15 - 10.30am (15 mins)	**2. Executive Update**	Inform	Andrew/ Jess
3 Items for Decision and Discussion			
10.30– 10.55am (25 mins)	**3.1. CAF structure and role, including Draft Terms of Reference**	Consult	Alex Lewis/ Richard Sibly
10.55-11.10am	***Morning Tea Break***		

Time	Item	IAP2 Level	Lead
11.10-11.35am (25 mins)	**3.2 Strategic Plan**	Consult	Travis Kauschke
11.35-12.05pm (30 mins)	**3.3 Customer satisfaction and insights**	Consult	Milly Hall/ Michelle Chalmers
12.05-12.30pm (25 mins)	**4 Other Business and Around the Table**	Consult	All
12.30 – 1.00pm	***LUNCH***		

Current action Items:

Meeting	Item	Action	Who	Due Date